



TILLSTONE HOUSE

CAPABILITY STATEMENT

Learning and organizational performance

People, systems, and performance in environments of consequence.

CORE CAPABILITIES

- Workforce readiness, learning strategy, and instructional design
- Curriculum modernization, facilitation, and train-the-trainer systems
- Change implementation, stakeholder adoption, and technical assistance
- Assessment, evaluation, and performance improvement
- Policy education, civic engagement, and program convening

REPRESENTATIVE EXPERIENCE

Election workforce training. Trained 600+ election officials across Maryland jurisdictions; translated voting technology and legal procedures into guided practice, job aids, scenarios, and checks.

Organizational learning. Led curriculum, operations, and evidence development that secured five-year school accreditation; supported a 15% test-performance increase and 40% reduction in administrative errors.

Regulated operations. Built onboarding, an employee handbook, SOPs, assessments, and changing delivery workflows for a licensed client.

Public policy education. Produced The Black Experience in Cannabis in 2018, 2019, and 2021 and supported policy advocacy concerning Section 280E.

Civic convening. Produced the 2020 Get Up Get Out and Vote virtual conference, coordinating sponsors, speakers, partners, technology, and programming.

WHY CLIENTS ENGAGE TILLSTONE HOUSE

Founder-led execution from diagnosis and design through facilitation, implementation support, evaluation, and improvement. Engagements can be direct, subcontracted, or part of a specialized teaming arrangement.

COMPANY INFORMATION

Business: Tillstone House LLC

Founder: Kia L. Jackson, M.S.A.

Location: Fort Washington, Maryland

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NAICS ALIGNMENT

611430 Professional and Management Development Training

541611 Management Consulting

541612 Human Resources Consulting

611710 Educational Support Services

WAYS TO WORK TOGETHER

- Readiness diagnostics and learning strategy
- Fixed-scope design and training projects
- Implementation and technical assistance
- Specialized prime-contractor teaming

FOUNDER PROFILE

Kia brings 25+ years across education, workforce training, public-policy education, operations, facilitation, stakeholder convening, sponsorship, and executive oversight.

Discuss a workforce, learning, or implementation requirement: kia@tillstonehouse.com